



**RESIDENTIAL SERVICES  
HOPE HOUSE**

**VISITORS AND PASSES  
OPERATIONAL PROCEDURE**

**March, 2007** (rv 12/07, r 6/10, rv 1/14, r 4/17, 4/20, 7/21)

**Policy Ref:** 190-01

**Reviewed/Revised:** April 2022

**Procedure:** 829-06

**A. PURPOSE:**

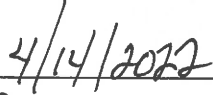
To establish guidelines to allow a consistent and fair inclusion of the resident to outside supports, friends and family.

**B. PROCEDURE:**

- I. Visitations and passes are strongly encouraged as a way to maintain the resident's connections with family, friends, and the community.
- II. Notification to staff is essential in maintaining resident safety in this program. The resident needs to notify staff if there is a potential problem that would arise from a visit by a particular person.
- III. Consumers residing in Hope House shall be educated on COVID-19 protocols to ensure that they understand how to protect themselves from COVID-19 exposure.

**PROCEDURE APPROVED:**

  
\_\_\_\_\_  
Risk and Corporate Compliance Manager

  
\_\_\_\_\_  
Date