



# LifeStream Board of Directors

Timothy Morris  
Chair

Dr. Charles Mojock  
Vice Chair

Michael Sleaford  
Treasurer

Susan Sullivan  
Secretary

Jonathan M. Cherry  
President/CEO

Raquel Chun

Claire Hedgcock

Paul Johns

Marion J. McNair

Frank Pelot

Dr. Cecilia Rivers

Joe Sellers

Jon Simpson

Jessie L. Smith

Lee Strawhun

Robert Thompson

Joan Voorhees

Rev. Dr. Terry Jackson, Emeritus

Funding provided by the State of Florida, Department of Children and Families, Agency for Health Care Administration, Homeless Services Network of Central Florida, United Way of Lake and Sumter Counties, Lake County Children's Services Council, Orange County Citizen's Commission for Children, Edyth Bush Charitable Foundation, Dr. Phillips Charities, Community Foundation of South Lake, Lake and Sumter Counties, municipalities, public and private foundations, client fees and donations





Where Hope Comes to Life

# Annual Community Report

Fiscal Year Ending June 2013

# Message to Our Community

Thank you for the wonderful support that our community has provided to LifeStream over the past year. This has enabled us to increase our continuum of services and enhance the quality of care we provide. We have also laid the groundwork for facilities expansion next year in Clermont, Eustis and Leesburg. We are delighted to share with you our major accomplishments which are noted throughout this annual report.

Our tremendously dedicated staff treat individuals who cope with debilitating diseases known collectively as mental illness. Serious mental illnesses include major depression, schizophrenia, bipolar disorder, obsessive compulsive disorder, panic disorder, post-traumatic stress disorder and borderline personality disorder. The good news is that recovery is possible.

These illnesses are medical conditions that disrupt a person's thinking, feeling, mood, ability to relate to others and daily functioning. Just as diabetes is a disorder of the pancreas, mental illnesses are medical conditions that often result in diminished capacity for coping with ordinary demands of life. This disease usually strikes individuals in the prime of their lives, often during adolescence and young adulthood. All ages are susceptible, but the young and old are especially vulnerable.

Without treatment the consequences of mental illness for the individual and society are staggering: unnecessary



Jonathan M. Cherry  
President/CEO



Tim Morris  
Chair, Board of Directors

disability, unemployment, substance abuse, homelessness, inappropriate incarceration, suicide and wasted lives. Today, treatments for this most serious disease are highly effective. The vast majority of individuals who receive care have significant reductions in symptoms and improved quality of life with a combination of psychosocial and pharmacological treatments and supports

Again, we thank all of our partners, Board members and friends. You make it possible for LifeStream to provide a community system of care for those who otherwise would be lost in the dark shadows of life. There is no greater calling for all of us than helping a fellow human being with a kind word, a helping hand and a blessing.

We look forward to our continued ministry of care to those who find themselves in need of treatment and most importantly, Hope for a better future.

Sincerely,

A stylized, handwritten signature in black ink, appearing to read 'J. Cherry'.

## Executive Management Team

Jonathan M. Cherry  
*President/CEO*

Thomas J. Valente, M.D.  
*Medical Director*

Melissa Altom, *Executive Assistant*

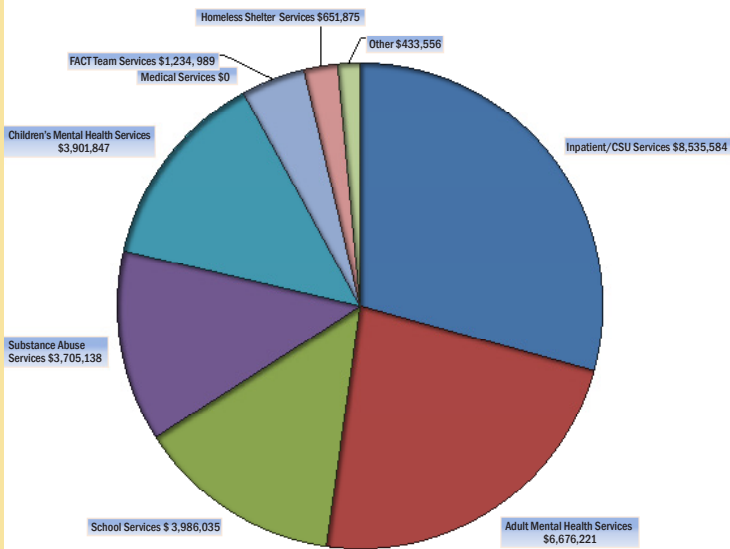
Howard Wiener  
*Senior Vice President,  
Administrative Services*

Jill Baird  
*Senior Vice President,  
Chief Clinical Officer*

Rick Hankey  
*Senior Vice President,  
Hospital Administrator*

Sherry Olszanski  
*Vice President,  
Marketing & Development*

## Agency Fiscal & Service Information



LifeStream Behavioral Center  
Services, Clients & Expenditures  
Total Expenditures: \$33,025,915  
Individuals served: 12,559

## Balance Sheet:

## Assets

2011-2012	2012-2013
\$29,905,199	\$30,445,545

## Liabilities

2011-2012	2012-2013
\$13,081,994	\$10,246,831

## Net Assets

2011-2012	2012-2013
\$16,823,205	\$20,198,715

## PROGRAM UTILIZATION - FY ENDED JUNE 30, 2013

Programs	Clients*	Visits+	Programs	Clients*	Visits+
<b>Mental Health</b>			Children's Case Management	356	15,111
Adult	12,423	140,496	Comprehensive Assessment	93	93
Child	5,014	91,102	Crisis Support Emergency	3,445	4,602
<b>Substance Abuse</b>			FACT Team	110	20,239
Adult	4,120	47,342	Family Intervention Specialists	131	1,120
Child	477	8,355	Forensic AMH Case Management	63	1,956
<b>Wellness Integration</b>			Forensic Community Services Team	39	3,531
Primary Care	355	3,600	LAKE Academy	331	27,903
<b>TOTAL BY PROGRAMS</b>	<b>22,389</b>	<b>290,895</b>	Our Turning Point Ranch	18	2,409
			Outpatient Adult Mental Health	849	6,399
			Outpatient Adult Substance Abuse	910	13,461
			Outpatient Childrens Mental Health	1,160	16,182
			Outpatient Childrens Substance Abuse	121	1,081
<b>Services</b>			Physicians - Childrens	1,347	8,662
<b>Inpatient Services</b>			Physicians	6,276	39,453
Psychiatric Hospital	2,098	14,123	Potentials - Intervention	228	4,406
Detox	637	2,740	Prevention Substance Abuse - Adult	55	695
Crisis Stabilization Unit	761	5,023	Substance Abuse Case Management	129	2,870
<b>Residential</b>			Substance Abuse IOP	253	5,155
Substance Abuse	93	4,778	Supported Housing	55	2,181
Geriatric	37	5,870	TASC	820	10,834
Phoenix House	31	6,663	Youth and Family Recovery (YAFFR)	115	2,852
Our Turning Point Ranch	18	2,666	Primary Care	355	3,600
HOPE House	7	2,041			
Lake Region Homes	13	3,645			
<b>Outpatient</b>			<b>TOTAL BY SERVICES</b>	<b>22,389</b>	<b>290,895</b>
Access Center	124	1,153	*Clients served is a duplicated count		
Adult Case Management	400	9,049	12,921 Clients served (unduplicated)		
Adult Psychosocial Rehab	203	24,143	+ Visits are unduplicated		
CCOS	708	14,206			

# Fiscal Year 2013 Accomplishments

Opened Anthony House, a forty-one (41) bed transitional homeless facility for families and veterans in Zellwood.

Broke ground on a new 8,000 square foot behavioral health outpatient services facility in Clermont on the South Lake Hospital campus.

Expanded criminal justice programs to provide community treatment to individuals with brain disorders. Applied for and received a new Bureau of Justice federal grant, and applied for expansion of State grants.

Secured funding from the North Lake Hospital Taxing District to develop a primary care clinic in Eustis which will be co-located with LifeStream's psychiatric services clinic.

Our Wellness Integration Network (WIN Clinic) in Leesburg was featured in the Florida Hospital Association Community Benefits Report as 1 of 14 high quality, innovative health care programs in the State of Florida.

Procured several competitive grants to expand children's mental health programs for prevention, intervention and therapeutic services.

Implemented a seamless E-Prescribing function within our electronic medical records to eliminate paper prescriptions.

Purchased a facility in Eustis to create a children's services campus for east Lake County. Began planning for build-out of the facility.

Partnered with Community Health Centers, a central Florida-based, nationally recognized community health services network, to provide psychiatric and social work services at their clinic in Leesburg.

Created "Mindful Matters," a new on-line behavioral health newsletter for the communities we serve in central Florida.

Contracted with Lake County to receive Neighborhood Stabilization funds to purchase Hope Springs Villas, a thirty-five (35) apartment low income rental complex in Leesburg.

Completed a Community Health Needs Assessment (CHNA) as required by the Federal government for non-profit hospitals. The CHNA is posted on LifeStream's website.



LifeStream Foundation Board

It's been an amazing year. I want to thank all the board members who have been dedicated to helping us meet our fundraising and outreach goals this year. This year we increased our board to 21 members, and held our second most profitable gala of the past decade. The annual Healthy Mind & Body health expo held in The Villages drew a large crowd, and we also added a Healthy Mind & Body 5k/10k race to raise awareness about teen suicide.



We're thankful for our community support, our service providers, and the many partners we work with every single day. Without your support, we could not have possibly accomplished all that we did this year...or all that we will do in 2014.

Sincerely,

A handwritten signature in black ink that reads "Kendra".

Kendra Akers  
Foundation Board President

LifeStream Behavioral Center  
Foundation Board of Directors

- Kendra Akers - *President*
- Kim Ducharme - *Vice President*
- Michael Van Teeffelen - *Treasurer*
- Marc Robertz-Schwartz - *Secretary*
- Jon Cherry - *President/CEO*
- Sherry Olszanski - *Executive Director*

- |                 |                    |
|-----------------|--------------------|
| Frank Pelot     | Claire Hedgcock    |
| Kress Muenzmay  | Tracey Clement     |
| Theresa Morris  | Rodney Erb         |
| Tera Townsend   | Doug Childers, Jr. |
| Linda Marsh     | Lory Baxley        |
| Sharron Semento | Katie Soleil Wayne |
| Ricardo Rojas   | Harley Clement     |
| Michelle Jones  |                    |



Creative Stream 'Art of Hope' Art Show



Inaugural Healthy Mind & Body 5K

# Lake, Sumter & Orange County Facilities







*Groundbreaking on our new South Lake Counseling & Enrichment Center*

**Mission Statement:**  
Supporting Recovery,  
Promoting Health and  
Creating Hope

**Vision:**  
To Bring Hope to Life

## Management Council

**Kevin Bowers**  
*Rehabilitative Services Director*

**Tim Camp**  
*QI/Risk Management Director*

**Rudy Rolle**  
*LAKE Academy Administrator*

**Carol Dozier**  
*Chief Financial Officer*

**Tom Floyd**  
*Director of Building Services*

**Bibi Moonsam**  
*Director of Nursing*

**Ben Hargrove**  
*Director of HR*

**Chad Heim**  
*MIS Director*

**Steve Dolliver**  
*Director of Social Services*

**Karen Rogers**  
*Adult Clinical Services Director*

**B.E. Thompson**  
*Director of Development*  
**Susan Gregory**  
*HIM Director*

**Lori Shallcross**  
*Child Clinical Services Director*

## Medical Staff

**Thomas J. Valente, M.D.**  
*Medical Director*

**Brad Broyles, M.D.**

**Carol Coutts, M.D.**

**David Dada, M.D.**

**Devyani Desai, M.D.**

**Meera Goyal, M.D.**

**Jean Hemingway, M.D.**

**R. Scott Hoffer, M.D.**

**Maxine Minto, M.D.**

**Marina Polur, M.D.**

**Krishniah Ramsetty, M.D.**

**Jorge Salazar, M.D.**

**Edgar Walker, Jr, M.D.**

**William Whitman, M.D.**

**Kristie Johnson-Thomas, ARNP**

**Praxides Mbakaya, ARNP**

**Magaret Yearwood, PA**

**Harriet Smith-McKinney, PA**