

*LifeStream*



# **LifeStream Behavioral Center**

Annual Community Report Fiscal Year Ending 2020

Vision: To Bring Hope to Life  
Mission: Creating Hope, Supporting Recovery, Promoting Health

# Message to Our Community



**Jonathan M. Cherry**  
President/CEO



**Tim Morris**  
Chair, Board of Directors

2020 has presented many challenges to the communities we serve. Over the past year, LifeStream has made great strides in pushing innovation forward, even during a pandemic. Our staff were declared essential workers and we quickly determined the requirements for remote vs on-site work. While continuing to provide all existing services, we enhanced our tele-health abilities and increased our crisis services to those in need.

We expanded services in Citrus County by opening an Access Center and partnering with the Citrus County School Board to provide school-based behavioral health services. We added Hillsborough County to our service continuum by accepting a contract from Eckerd Community Care to provide child welfare case management and adoption services. Substance use disorder services were implemented in Marion County through a contract with the Marion County Health Care Foundation.

Along with many other accomplishments, we also received continued CARF accreditation for three more

years. CARF is a nationally recognized behavioral health accreditation organization.

There is no doubt that this pandemic has forever changed how health care is delivered. For nearly 50 years, LifeStream has demonstrated the ability to overcome barriers, and improve access to care. I would like to express my sincere thanks to all the staff, volunteers, board members and community partners who have supported LifeStream during this challenging year. We have been so fortunate to witness the finest example of kindness, courage, and perseverance. It is our commitment to continue to look for new opportunities where we can collaborate and partner to promote wellness and a better quality of life for all.

Again, a huge THANK YOU for supporting and partnering with us as we continue our vision to “Bring Hope to Life”.

*LifeStream - “Where Hope Comes to Life”*

Tim Morris  
Chair, Board of Directors

Jonathan M. Cherry  
President/CEO

## LifeStream Board of Directors

**Tim Morris**, *Chair*

**Dr. Charles Mojock**, *Vice Chair*

**Michael Sleaford**, *Treasurer*

**Jonathan M. Cherry**, *President/CEO*

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**Claire Hedgcock**

**Terri Kracht**

**Skyelynn McAdams**

**Kathy Smith**

# Fiscal Year 2020 Accomplishments

The COVID-19 Pandemic challenged everyone in 2020. LifeStream staff were declared essential workers and we quickly determined the requirements for remote work vs on site work. We continued providing all services while enhancing our capabilities to provide crisis services to those in need.

Our inpatient services experienced increased utilization as a result of population growth and the pandemic. The Legislature continued its investment in our Baker Act system by support of our special allocation to pay for unfunded indigent beds.

Citrus County operations were enhanced by the opening of our Access Center in central Citrus County. This completed phase 1 of our plan to implement a central receiving system for behavioral health services in Citrus County. School based services were also implemented in partnership with the Citrus County School Board.

Carry over funds from our Lutheran Health Services contract were utilized to enhance our children's system of care, and to offset the additional costs of addressing COVID-19.

We added Hillsborough County to our service continuum by accepting a contract from Eckerd Community Care to provide Child Welfare case management and adoption services. When fully implemented, the program will have 108 staff providing case management and adoption services.

We successfully completed our CARF survey in a virtual setting. We were awarded a continued three year accreditation from the Commission, which is a nationally recognized behavioral health accrediting organization.

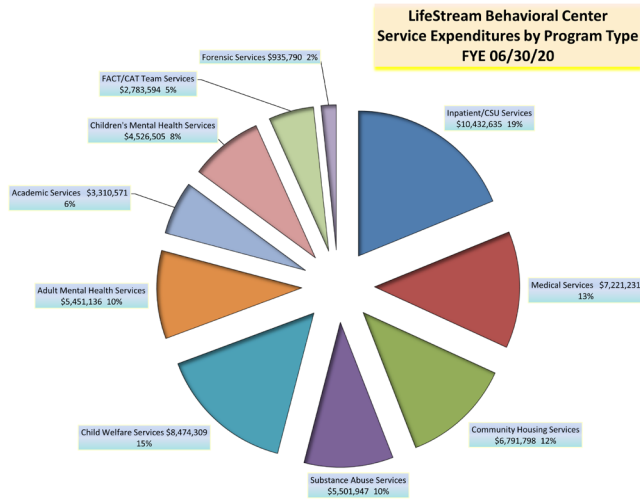
Substance Use Disorder Services were implemented in Marion County in response to a request for proposal by the Marion County Health Care Foundation. Outpatient and outreach services are located at Beacon Point in Ocala.

The renovation of the Anthony House residential program for the treatment of pregnant and post postpartum moms was completed. Fifty beds are now available for women and their children who are recovering from substance use disorders.

Our Child welfare program was awarded the Case Management Agency of the Year for Circuit 5 by Kids Central, Inc. We currently serve 1,800 children and finalized 171 adoptions, both record numbers for LifeStream.



# Agency Fiscal & Service Information



## PROGRAMS

|   | CLIENTS*      | VISITS+        |
|---|---------------|----------------|
| <b>Inpatient Services</b>                 |               |                |
| Psychiatric Hospital                      | 1,992         | 12,356         |
| Addictions Receiving                      | 693           | 2,950          |
| Inpatient Hospital Detox                  | 264           | 1,123          |
| Crisis Stabilization Unit                 | 1,201         | 6,338          |
| <b>Residential Services</b>               |               |                |
| Our Turning Point Ranch                   | 52            | 4,408          |
| Phoenix House                             | 16            | 4,227          |
| Geriatric                                 | 17            | 4,908          |
| Lake Region Homes                         | 12            | 3,545          |
| Adult Choice                              | 67            | 4,968          |
| Road to Home                              | 31            | 5,498          |
| CRS Residential                           | 51            | 3,269          |
| <b>Housing Continuum/Support Services</b> |               |                |
| Anthony House                             | 139           | 11,046         |
| Hope House                                | 8             | 1,897          |
| Supported Housing                         | 41            | 2,139          |
| Open Door                                 | 506           | 27,510         |
| <b>Medical Services</b>                   |               |                |
| Physicians- Adult                         | 5,760         | 41,092         |
| Physicians - Children                     | 1,313         | 8,588          |
| Primary Care                              | 785           | 4,610          |
| <b>Rehabilitative Services</b>            |               |                |
| Adult Case Management                     | 360           | 7,253          |
| Children's Case Mgmt.                     | 237           | 10,103         |
| Comm. Support & Rehab                     | 172           | 14,910         |
| <b>Outpatient</b>                         |               |                |
| Adult Mental Health                       | 721           | 4,153          |
| Assisted Outpatient Treat.                | 81            | 4,599          |
| Children's Mental Health                  | 1,188         | 17,212         |
| Crisis Support Emergency                  | 4,072         | 5,417          |
| CAT Teams                                 | 147           | 6,330          |
| CCOS                                      | 133           | 1,725          |
| CRS                                       | 2,215         | 11,475         |
| LAKE Academy                              | 184           | 17,398         |
| Potentials-Intervention                   | 189           | 4,195          |
| Forensic AMH Case Mgmt.                   | 110           | 2,325          |
| FACT                                      | 107           | 18,273         |
| FCST Jail Diversion                       | 127           | 4,297          |
| Forensic Multidisciplinary                | 34            | 511            |
| Comprehensive Assessment                  | 43            | 43             |
| Beacon Point                              | 7             | 23             |
| Hospital Bridge Program                   | 3             | 10             |
| Family Behavioral Therapy Team            | 66            | 3,975          |
| FIT Team                                  | 32            | 1,753          |
| Florida Blue Program                      | 95            | 1,032          |
| MRT Mobile Response                       | 672           | 7,412          |
| <b>Substance Use Disorder Services</b>    |               |                |
| Youth & Family Recovery                   | 206           | 2,560          |
| TASC - Adult                              | 366           | 3,532          |
| TASC - Juvenile                           | 917           | 4,802          |
| Family Intervention Specialists           | 296           | 2,565          |
| MAT-LSF ME Opioid                         | 608           | 85,975         |
| Outpatient SA - Adult                     | 1,162         | 20,548         |
| Outpatient SA - Children                  | 16            | 159            |
| Physicians SA - Adult                     | 118           | 376            |
| SA Case Management                        | 12            | 158            |
| <b>TOTAL BY PROGRAMS</b>                  | <b>27,644</b> | <b>415,541</b> |
| <b>TOTAL BY SERVICES</b>                  | <b>27,644</b> | <b>415,541</b> |

|  | 2018 - 2019   | 2019 - 2020   |
|--|---------------|---------------|
| <b>Assets</b>                                    | \$ 46,028,233 | \$ 51,259,802 |
| <b>Liabilities</b>                               | \$ 16,354,357 | \$ 19,121,018 |
| <b>Net Assets</b>                                | \$ 29,673,877 | \$ 32,138,784 |
| <b>Individuals Served: 15,076 (unduplicated)</b> |               |               |

## PROGRAM UTILIZATION - FY ENDED JUNE 30, 2020

| PROGRAMS                    | CLIENTS*      | VISITS+        |
|-----------------------------|---------------|----------------|
| <b>Mental Health</b>        |               |                |
| Adult                       | 15,709        | 147,316        |
| Child                       | 5,281         | 83,525         |
| <b>Substance Abuse</b>      |               |                |
| Adult                       | 3,937         | 130,653        |
| Child                       | 1,328         | 11,716         |
| <b>Wellness Integration</b> |               |                |
| Primary Care                | 785           | 4,610          |
| <b>Homeless Services</b>    |               |                |
| Anthony House               | 98            | 10,211         |
| Open Door                   | 506           | 27,510         |
| <b>TOTAL BY PROGRAMS</b>    | <b>27,644</b> | <b>415,541</b> |

Funding provided by the State of Florida, Department of Children and Families, Agency for Health Care Administration, Homeless Services Network of Central Florida, Marion County Hospital District, United Way of Lake & Sumter Counties, Lake County Children's Services Council, Orange County Citizens' Commission for Children, Community Foundation of South Lake, Central Florida Cares Health System, Kids Central, Inc., Lutheran Services Florida, Lake and Sumter Counties, municipalities, public and private foundations, client fees and donations.

