



**RESIDENTIAL SERVICES
HOUSING RENTALS**

**VISITORS
OPERATIONAL PROCEDURE**

March, 2011(rv 3/14, 3/17, r 3/20, 7/21)

Policy Ref: 190-01

Reviewed/Revised: April 2022

Procedure: 830-04

A. PURPOSE:

To establish guidelines to allow a consistent and fair inclusion of the tenant to outside supports, friends and family.

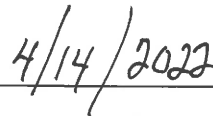
B. PROCEDURE:

- I. Visitations are strongly encouraged as a way to maintain the tenant's connections with family, friends, and the community.
- II. Overnight and extended stay visitation is prohibited unless prior approval from Property Manager has occurred.
- III. Consumers residing in the apartment rentals shall be educated on COVID-19 protocols to ensure that they and understand how to protect themselves from COVID-19 exposure.

PROCEDURE APPROVED:



Risk and Corporate Compliance Manager



Date